



# eProcessMonitor™ Business Activity Monitor (BAM)

A Component of the eProcessManager® Suite

## ePM Cubed

*“Exponentially improving  
your business”*

eProcessManager® Suite  
eProcessManager®  
eProcessMonitor™  
ePerformanceManager™

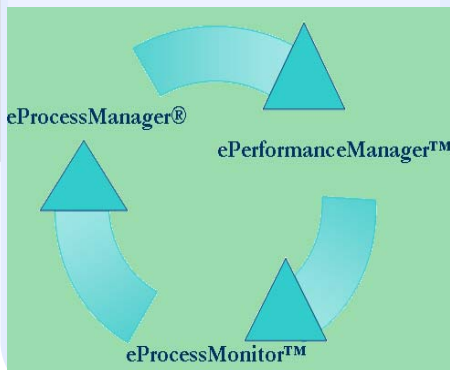
## ePROCESSMONITOR™

### ALLOWS YOUR TEAM TO:

- Monitor date-and time-sensitive events and controls with your organization
- Check status of data, such as credit holds, inventory thresholds, sales ratios, urgency levels, and priority client transactions
- Merge data into email messages
- Pass data, files, and messages to the next person in the pipeline

### This means your system can now:

- Keep employees informed for better decision making
- Improve customer service and retain customers longer



## Monitoring Changing Business Conditions to Create a More Responsive Company

**Business Activity Monitoring (BAM)** provides the ability to monitor and disseminate critical business information to the right people at the right time. eProcessMonitor™ integrates this automated monitoring capability into the process management system by providing real-time access to critical performance indicators and controls within your existing corporate systems. ePM's BAM system collects, updates and analyzes related Key Performance and Compliance Indicators (KPI's and CPI's) and positions organizations to assure their processes are operating efficiently and effectively.

Implementing ePM Business Activity Monitoring System with eProcessManager® can be your shortcut to efficient operations and the security that your processes are in alignment with your corporate strategy.

eProcessManager®, eProcessMonitor™ and ePerformanceManager™ provides a powerful management solution to keep your company on track with it's vision.

Our founding premise of optimizing an organization's performance comes from the effective integration of people, process and technology. eProcessMonitor™ allows management to be alerted any time any of these components are not achieving the desired results.



## Companies Start Moving Faster and more Reliably

Leveraging industry standards, eProcessMonitor™ can monitor scores of back-end transactional databases, processes and software programs. This includes department tools (even legacy systems) in accounting, e-commerce, manufacturing, order management, inventory tracking, sales automation and human resources administration.

It only takes a few minutes to set up the business rules and schedules for eProcessMonitor™ to follow. Establish detective oriented controls to prevent erroneous shipments, assure proper credit review has taken place and assure sales people have made all of the required sales contacts timely.

Your only limitation is your creativity!

**TRANSITION/1 MANAGEMENT  
ACCOUNTING SYSTEMS, INC.**



# eProcessMonitor™ Moves You From Reactive to Proactive

When eProcessMonitor™ detects a delivery schedule change for a national hard goods distributor, it finds out all the customers who are affected and notifies them of the delay. Once the product is available, eProcessMonitor™ is set up to e-mail the customer and sales representative when the product is forecasted to be delivered. eProcessMonitor™ could also be configured to offer them a discount on the purchase for their patience and alerts their corresponding sales representatives. It then notifies the customer and sales representative when the product is actually in stock and ready to ship.

Process Name	Category	Schedule	Last Run Time	Next
1) Collect Days Outstanding and update KPI DDS	Collection Process	At 05:30 PM ...	10/15/2001 3:...	Neve
2) Collect Ave Days Past Due and update KPI Ave Days Past Due	Collection Process	At 05:30 PM ...	10/15/2001 3:...	Neve
3) Percent of collection calls made on time KPI % Collection Calls on time	Collection Process	At 05:30 PM ...	10/15/2001 3:...	Neve
4) WORK FLOW Send Customer Notification of New Invoices With Detail	Sales Order Process	At 09:16 AM ...	10/17/2001 10...	Neve
5) WORK FLOW Send Vendor Notification of New Purchase Order With ...	Purchase Process	At 09:16 AM ...	10/17/2001 10...	Neve
PFW Sample Accounts Payable Voucher Discount Due	Accounts Payable	At 05:30 PM ...	10/15/2001 3:...	Neve
PFW Sample Customer Notification of New Invoices With Detail	Accounts Receivable	At 09:16 AM ...	10/17/2001 10...	Neve
PFW Sample Customer Notification of New Sales Order Invoice With Det...	Sales Order	At 09:16 AM ...	10/17/2001 10...	Neve
PFW Sample Customer With No Invoices Active in the Past 90 Days	Accounts Receivable	At 05:30 PM ...	10/15/2001 3:...	Neve

## What eProcessMonitor™ does isn't simple, but putting it to work is

To use eProcessMonitor™ there is no need for complex programming, highly skilled IT personnel or expensive consultants. There are no SQL statements to write, no DLLs to create and no Windows API or scripting required. All you need to do is decide which tasks or circumstances should trigger an email, and then

eProcessMonitor™ executes your instructions. Build those missing business controls in minutes instead of weeks with our easy to use interface.

Send E-Mail

General | Message | Attachments

From: CustomerService@t1mas.com

To: {ARCUST.EmailAddress}

Cc:

Bcc:

Subject: our Order {ARHDRH.OrderNumber} has shipped {ARHDRH.ShipDate} with t...

Select grouping of e-mail messages:

Group By: ARHDRH.InvoiceNumber

MAPI/Exchange/SMTP

Use MAPI Spooler Profile: <Default profile for service account>

Use Exchange Server

Server Name: Mailbox Name:

Use SMTP Server

SMTP Mail Server: T1serv12

Trim trailing spaces from fields

Insert Field...

Your Order 000060039 has shipped 09/28/03 with tracking number 0200022k7 via UPS Nex...

To: Receiving@howardgolf.com

Cc:

Subject: Your Order 000060039 has shipped 09/28/03 with tracking number 0200022k7 via UPS Next Day

Your Order below has shipped today.

Invoice Number: 000060039  
 Invoice Date: 09/28/03  
 Customer: DFHSE-HOW01- Howard Golf  
 Your Purchase Order Number: 12351

Desc	QTY
EQUIP-CLUBS-TOKY-4023-M-GRA-M	30 EACH
EQUIP-CLUBS-TOKY-SSET-M-BOR-M	30 EACH
EQUIP-CLUBS-TOKY-3045-M-GRA-M	30 EACH

Kent Busse



## Transition/1 Management Accounting Systems, Inc.

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 Fax: 562-590-3131  
 866-590-4ePM

### Standard Minimum Recommendations:

**Hardware Server:**  
 Duel Core Intel® Pentium Processor  
 4 GB Ram  
 80GB Hard Drive

### Operating System:

MS Windows Server 2003

### Supplemental Applications:

MS SQL Server 2005, Enterprise or Standard Edition or SQL Express  
 MS Internet Explorer V6,V7 or V8

[www.eProcessManager.com](http://www.eProcessManager.com)